



SECURED WORKING

The Schmieder Clinics prioritise safety of both our employees and patients. They cannot be separated because systematic protection of our employees also means a maximum of safety for our patients.

REGULAR EMPLOYEE TESTING

We have started employee testing very early. This means that, above all, we test all employees regularly who do near-patient work. Furthermore, all those are obliged to be tested who spent seven or more days outside the clinic (e.g. for annual leave). All employees returning from a trip to a risk area are legally required to have a test. They cannot return to their work unless they provide a negative test result. All tests are under on-going close control.



THE PROTECTIVE EQUIPMENT

A sufficient supply of filtering face pieces, FFP1 to FFP3, protective gowns, disinfectants and gloves is ensured. Our employees are specifically trained in how to correctly apply, disinfect and remove this equipment. Each working area has defined conditions as to what type of protective equipment must be worn. An important aspect for this is whether or not this work is done near the patient's head. In this case, even more comprehensive safety measures are applied.

INTENSIVE HYGIENE TRAINING

Our hygiene teams are training our employees intensively and regularly in all aspects connected to the pandemic. Information on the present situation is provided via Intranet and newsletters so that all employees are always up to date. The hygiene officers are in close contact with the Robert Koch Institute and the local health authorities. Posters on correct hygienic behaviour have been put up in all relevant areas of the clinic.

HYGIENE CHECKS AND BRIEFINGS

In all clinics, hygiene teams, senior managers or heads of departments will perform unannounced hygiene checks in individual working areas. These inspections increase the observance of all hygiene rules and are used to audit the cleaning and disinfection measures. We also have "Corona crisis teams". They meet at least once a week, keep an eye on the latest developments and are able to initiate actions in a timely manner. Every week, the clinic directors and the hygiene teams share their views in telephone and video conferences.

OVERVIEW OF OUR MEASURES



TESTING

Each patient is generally tested at admission and may be re-tested several times during his/her rehab.



EMPLOYEE TESTING

We test our employees regularly and systematically.



STRICT RULES OF CONDUCT

Applicable for patients, employees and visitors.



COMPULSORY MASKS

The obligation to wear masks is applicable to all people without any exceptions.



HYGIENE TRAINING

Regular and comprehensive training in all clinics.



PROTECTIVE CLOTHING

Sufficient supplies available at any time.



HIGH SAFETY STANDARDS

beyond the legal requirements.



SPATIAL SEPARATION

Isolation of cases with suspected infections, set groups.



TREATMENTS

Individual therapies, group therapies with distancing and reduced numbers of participants.



MEALS

at a greater distance, in shifts in the dining hall and partly in the patient rooms.



REGULAR CLEANING AND DISINFECTION

of all rooms and machines.



CHECKS AT ADMISSION

for in-patients and patients of the day clinic.

**KLINIKEN
SCHMIEDER**

Clinic for Neurology and
Neurological Rehabilitation

YOUR REHAB IN OUR CLINIC IS SAFE!



high quality in neurological rehabilitation

YOU RECEIVE YOUR REHAB TREATMENT IN OUR CLINIC UNDER SAFE THERAPEUTIC AND HYGIENIC CONDITIONS

During the past few months, **SCHMIEDER CLINICS** have implemented strict safety concepts at all sites which allow you to receive your rehabilitation treatment under protective conditions with a high safety level. This means that in some areas, for your safety, we even go clearly beyond the currently applicable legal requirements (e.g. systematic employee testing).

Our **SAFETY MEASURES** are at a very high level and in line with the state of the art. We check our safety concepts continuously, adjust them and advance them. Committed hygiene teams, the local health authorities and experts in the fields of virology and infection prevention support us in our clinics with this task.

PRIOR TO STARTING YOUR REHAB

Rehabilitation treatment is of great importance for your recovery. It is critical to observe a couple of aspects for you to be safe during your rehab.

ADMISSION: IN-PATIENT REHABILITATION

At admission, each patient will have a nasopharyngeal swab for coronavirus testing, regardless of whether he/she has symptoms. If possible, the patients should undergo a SARS-CoV-2 test prior to their arrival and present proof of the result when admitted to our clinic. Please contact the International Office for information on the currently applicable entry regulations for Germany.



DURING YOUR REHAB

Despite the pandemic conditions, your rehabilitation treatment will be effective and will be provided under the currently safest conditions. In our clinic, you are in good hands. We have numerous safeguards in place. They have been developed based on the recommendations of the higher federal authority for public health in Germany (Robert Koch Institute) and are continuously reconciled with the local health authorities.

THE DOS AND DON'TS

- It is mandatory to wear the certified filtering face pieces provided by the clinic continuously and correctly everywhere on the hospital premises.
- You – as the patient – and all employees, visitors and guests in our clinics will daily be provided with a fresh medically certified filtering face piece. Of course, this is free of charge for you.
- You must maintain at least 1.5 metres (6 feet) distance between yourself and others, including your relatives.
- When coughing/sneezing, you must cover your mouth and nose with a handkerchief or, if not available, you must cough or sneeze into the crook of your elbow. The used handkerchief should be disposed of in a plastic bag. Please disinfect your hands afterwards.

- Hand disinfection: you must disinfect your hands according to the hygiene rules prior to entering the clinic and prior to the beginning of any therapy session as well as when leaving afterwards. You must also disinfect your hands prior to taking a meal and after using the toilet. A sufficient number of hand disinfectant dispensers can be found everywhere on the hospital premises and also in your room. Please rub the disinfectant solution into your hands until dry. This is the only way to make the contained skin care product work and soothe your skin.

SPECIAL SAFEGUARDS IN THE CLINICS AND THERAPEUTIC FACILITIES

- Barriers such as Plexiglas sneeze guards on the counters at the reception desks or in the dining halls and cafeterias;
- Markings and warning signs reminding of the distancing rules;
- All rooms and machines are thoroughly cleaned and disinfected at regular intervals.
- Particularly sensitive clinic areas, e.g. swimming and kiotherapeutic pools, will only be used under strict conditions or may even be temporarily closed.
- The number of participants in the offered group therapies has been markedly reduced; individual therapies will be provided that are geared to your specific needs.
- In group therapies, the distancing rules will be strictly followed and the group sizes have been reduced.
- Generally, therapies are provided under the general rules (mask, hygiene, distance) only.
- The meals are served in the patient room or in a separate dining room with a reduced number of diners.

VISITS POSSIBLE UNDER PRECAUTIONS

In order to provide the best-possible protection for you – as the patient – and our employees, visits are not possible unless specific conditions are met and the strict hygiene rules are observed. The rapidly increasing numbers of infections across Germany have caused us to re-define the visitor regulations. New regulations are guided by the limits reported by the Robert Koch Institute.

PLEASE NOTE

Due to the dynamics of the pandemic, any information provided in this document is subject to changes. Please visit our website for up-to-date information and current trends.

YOUR CONTACT IN CASE OF ANY QUESTIONS

International Office
Phone: +49-(0)7533-808-1533
E-mail: internationaloffice@kliniken-schmieder.de

